
Subject: FW: OATS for 2017-18

From: Matthew Haas

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To: All School Division Employees <AllSchoolDivisionEmployees@k12albemarle.org>

Subject: OATS for 2017-18

Good Afternoon School Division Staff:

It's time once again for Albemarle County's Online Annual Training (OATs), your yearly review of policies, procedures, and other important information for all Albemarle County Public Schools employees. Please complete this required training by **Friday, November 3, 2017**. This will take about twenty minutes to complete. Below is a quick review of how the process works:

Step 1: Read the OATs presentation online using the link below.

Step 2: Successfully complete a short online quiz measuring your knowledge of all things OATs.

Step 3: Sign into a secure site to certify that you have completed this year's OATs. The sign-in process is similar to that used for Open Enrollment:

- Enter your last name
- Enter the last **FIVE** digits of your Social Security Number
- Click on the **Login** button, and then create a password.
- From there you'll be asked to verify your work phone and email address, and then you will certify that you have completed this year's Online Annual Training.

Each step of the process is linked; once you finish reading the presentation you will find a link to the quiz; once you complete the quiz, you will get a link to the sign-in site.

Ready to get started?

[Click here to complete the Albemarle County Public Schools Online Annual Training for 2017-18.](#)

Want more information about how the OATS process works? [Click here for a short video tutorial.](#)

Having problems? Below is a quick list of the most common issues people have encountered in prior years.

The starting link doesn't open

- Make sure you're using Internet Explorer for your browser.
- If you don't have Internet Explorer as a browser option, copy and paste the below link into the address bar of your browser:

https://ia2010.albemarle.org/Learning/Shared%20Documents/ACPSOATS_17-18.pdf

You are stuck on one of the quiz questions

- The quiz is designed to advance to the next question once you have answered the current question correctly. Try selecting another answer and see if that works.

You receive an “employee not found” error on the sign-in screen for the certification site

- Make sure you spell your last name correctly
- Enter the last **FIVE** digits of your social security number, and not just four.

If these suggestions don't work, or you're encountering other issues, please email oats@albemarle.org. We'll be tracking the types of issues through this centralized account to better manage and improve the OATS process.

I thank you in advance for your participation in this training. While some items do not change significantly from year to year, there is always something new to learn. I sincerely hope you will find the information beneficial for you and the students under your care.

Matt

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